

### **Remarks/Arguments**

Claims 70-86 are currently pending in the application. Claims 19-69 have been canceled. New claims 70-86 incorporate subject matter from related applications P345 and 347 (Serial Nos. 09/444,798, 09/444,654, and 09/444,885) are fully supported by the specification. Applicant has amended the claims for clarification. No new matter has been added to the prosecution of this application. For at least the reasons stated below, Applicant asserts that all claims are in condition for allowance.

#### **1. Election/Rejection**

Applicant asserts that the election requirement of the outstanding Office Action is moot in light of the cancellation of claims 19-69, and the addition of new claims 70-86. Accordingly, Applicant requests withdrawal of the election requirement.

#### **2. 35 U.S.C. § 112 Rejections**

The 112 rejection of claims 31, 48, and 65 is moot in light of the cancellation of claims 19-69, and the addition of new claims 70-86. Therefore, Applicant requests withdrawal of the rejection.

#### **3. 35 U.S.C. § 102 Rejections**

Claims 31-33, 35, 48-50, 52, 65-67, and 69 are rejected under 35 U.S.C. § 102(e) as being unpatentable over *Abrall*, U.S. Patent No. 6,373,498. Applicant opposes this rejection in light of the claim amendments above.

Applicant asserts that *Abrall* fails to disclose all of the limitations of the claims currently pending. *Abrall* discloses a method of displaying content to a user based on a profile. See col. 3, beginning on line 3 and Figure 1. This is completely different than Applicant's invention, as claimed above. Applicant claims a method for providing installation management in a network-based supply chain framework between at least two other independent business entities. Specifically, the method relates to using the network to receive information relating to a service provided by a local service provider from the service provider, receive information relating to manufacturer offerings by a manufacturer from the manufacturer; use the information provided by the service provider and

manufacturer to match the service to the offerings, and to use the service and manufacturer offerings information to manage installations. *Abrall* fails to teach receiving information from a service provider or a manufacturer as claimed by Applicant. Further *Abrall* fails to disclose matching the service and offering, and using the service and manufacturer offerings to manage installations. Accordingly, *Abrall* is very different than Applicant's invention.

In summary, *Abrall* fails to disclose all of the limitations of Applicant's claims. Accordingly, Applicant asserts that *Abrall* cannot be properly used in a 35 U.S.C. § 102 rejection of the pending claims. Thus, Applicant requests withdrawal of the 35 U.S.C. § 102 rejection.

#### **4. 35 U.S.C. § 103 Rejections**

Claims 34, 51, and 68 are rejected under 35 U.S.C. § 103(a) as being unpatentable over *Abrall*, U.S. Patent No. 6,373,498 in view of *Gerace*, U.S. Patent No. 5,991,735. Applicant opposes this rejection in light of the claim amendments above.

As discussed in the 35 U.S.C. § 102 rejection above, *Abrall* fails to disclose all of the limitations of the pending claims. Furthermore, Applicant asserts that the modification of *Abrall* with the teachings of *Gerace* fails to disclose or suggest all of the limitations of the currently pending claims. The disclosure of *Gerace* does not remedy the deficiencies of *Abrall*. *Gerace* discloses identifying a user via the use of cookies. However, the teaching of cookies fails to provide the absent teachings of *Abrall* discussed above.

Accordingly, Applicant asserts that the combination of *Abrall* and *Gerace* fails to disclose or suggest all of the limitations of the pending claims. Thus, the 35 U.S.C. § 103(a) is improper, and Applicant requests withdrawal of the rejection.

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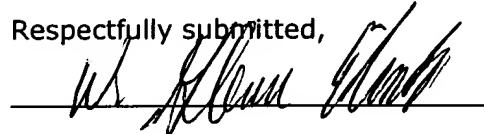
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**5. C nclusi n**

Applicant submits that for at least the reasons stated above, all pending claims are allowable over the art of record and respectfully requests that a Notice of Allowance be issued in this case. In the event a telephone conversation would expedite the prosecution of this application, the Examiner may reach the undersigned at (612) 607-7278. If any fees are due in connection with the filing of this paper, then the Commissioner is authorized to charge such fees including fees for any extension of time, to Deposit Account No. 50-1901 (Docket 60021-334801).

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'W. Glenn Edwards', is written over a horizontal line.

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